

## PRIVACY POLICY

*Dear User,*

This page describes the procedures to manage the website in terms of processing of personal data of users who access it.

This privacy policy is made to comply with art. 13 of the General Regulations on data protection 16/679, hereinafter, in short, "GDPR", hereinafter also in short, "GDPR", for services and pages of the website which can be accessed via computer starting from the addresses: [www.elettronicagf.it](http://www.elettronicagf.it) - [www.elettronicagf.com](http://www.elettronicagf.com) - [www.elettronicagf.org](http://www.elettronicagf.org) - [www.elettronicagf.eu](http://www.elettronicagf.eu) - [www.elettronicagf.net](http://www.elettronicagf.net) - [www.elettronicagf.biz](http://www.elettronicagf.biz) - [www.elettronicagf.info](http://www.elettronicagf.info) corresponding to the first page of the website.

This privacy policy exclusively pertains to this website and cannot be extended to other websites or pages which are not part of the website itself which user can access via the links. For these websites user is encouraged to consult the respective privacy policies.

### Controller

The controller is the company **ELETTRONICA GF S.R.L.**, with headquarters in via Vittori n° 63 - 48018 Faenza (Ravenna), Italy, and it can be reached at the following addresses:

EMAIL: [privacy@elettronicagf.it](mailto:privacy@elettronicagf.it)

CONTACT NUMBER: 0546/622245

Fax: 0546/622301

### Type of data acquired and purposes of the processing

Navigation or utilization data: the computer systems and software procedures set up to run this website, acquire during their normal operation, several personal, identification and non sensitive data whose disclosure is implicit within the use of Internet communication protocols; these data shall therefore be collected automatically during the use of this application to provide the service.

Part of this category of data are IP addresses or the names of computer dominions and of the terminals used by users, the addresses with the URI/URL format (Uniform Resource Identifier/Locator) of the required resources, time of the request, method used when sending the request to the server, the size of the file obtained as reply, the numerical code indicating the state of the reply by the server (successful, error, etc.) and other parameters related to the user's operating system and computer environment.

These data, required to use the web services, are also processed to check the proper function of the services offered.

Data transmitted by the user: the visitor/user does not have to input any personal data in the website, with the exception of the area "CONTACTS" where the relative form with its specific dedicated privacy policy should be filled in by free choice of user.

If the visitor/user to access the services offered in this website decides to send his own personal data by filling in the form in the specific area of the website dedicated to this service, the controller shall process the data to supply the services required in compliance with the instructions of this Privacy Policy and in compliance with the special privacy statement made during adherence.

Moreover, controller may receive data related to users who send a Support request or RMA (Return Merchandise Authorization) by filling in the special form which can be downloaded from the website in the special area at the following email address [RMA@elettronicagf.it](mailto:RMA@elettronicagf.it).

Such data shall be used through computing and/or electronic instruments with organizational and logic procedures strictly related only to perform the required services or supply; in some cases they will be used by the parties involved to organize the activities of the controller and entrusted by him (administration staff, assistance operators, business staff or administrators of the computer system).

The controller shall adopt the proper safety measures to avoid any access, disclosure, amendments or non authorized distribution of such personal data.

#### Legal basis

The legal basis for the treatment of the data you have supplied by filling in the form are based on a contractual or pre-contractual requirement expressed by sending the query and/or request for information, quotations, assistance or RMA.

#### Recipients or any types of recipients of the data

The navigation data are only viewed by technical staff entrusted for the processing or by those entrusted for occasional maintenance operations. No data deriving from the web services is transmitted or disclosed.

The personal data voluntarily supplied by users/visitors who send information queries or requests of information material or assistance requests or RMA are only used to perform the service or to provide the supply required and shall not be externally disclosed outside the company. They shall be processed by the controller's staff who act based on special instructions supplied by controller in terms of objectives and procedures of the processing itself.

The entire list of processors can always be requested at any given moment from the Controller.

#### Storage period

The data transmitted by user when registering in the contact area, are kept for the time required to fulfil the purposes they were collected for.

The navigation data are cancelled immediately after their aggregation (notwithstanding any need to investigate offences by Authority).

#### Optional transfer of data

Transfer of data made by users/visitors of the website, is always optional; however, in case data marked as "compulsory" are not input in the contact forms, ELETTRONICA GF S.R.L. will not be able to supply the information or services requested by user.

Specific summary statements shall be reported or displayed in the website pages set up for special request services.

#### Rights of the data subjects

At any given moment data subjects can exercise the rights set forth by articles 15-21 of the EU Regulation 679/16, namely: access his/her personal data, ask for any corrections, cancellation, limitations and entirely or partially object to their processing by contacting the Controller. Any requests shall be met by the controller free of charge in the shortest time possible and in any case within the maximum term of one month.

To exercise these rights you can write to ELETTRONICA GF S.R.L., via Vittori n° 63 48018 Faenza (Ravenna) or send an email to the address: [privacy@elettronicagf.it](mailto:privacy@elettronicagf.it)

Lodging a complaint: the data subjects who believe that the processing of their personal data made through this website is in violation with what is prescribed by the Regulations, shall have the right to lodge a complaint with the Authority as prescribed by art. 77 of the Regulations or to contact the suitable courts (art. 79 of the Regulations).

*Last update 24 May 2018*